Enhanced communication between homeowners & your management company
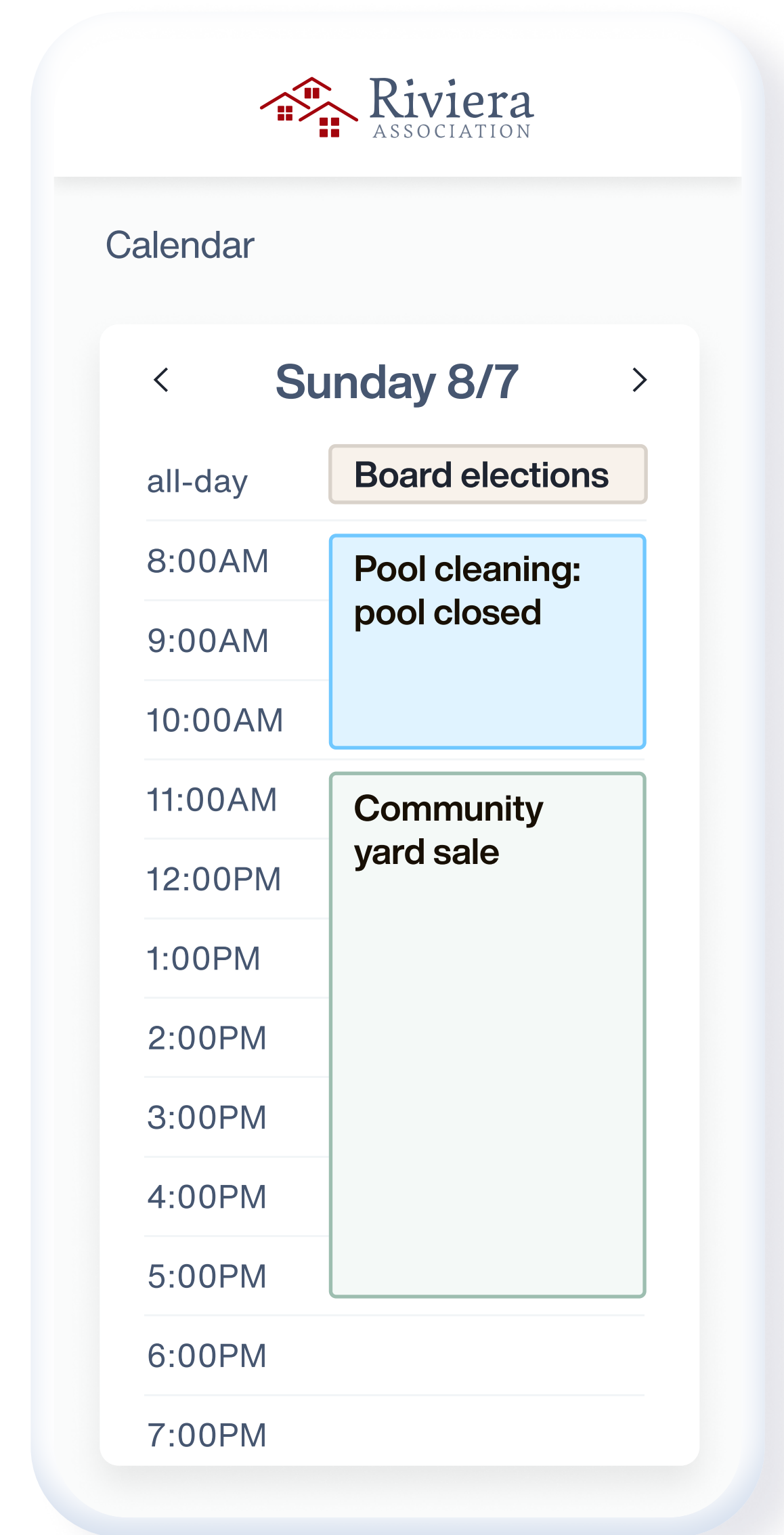
Communication is critical

As a homeowner, it's important for you to always be connected to your community.

AppFolio enables your community manager with built-in text and email tools to make collaboration and keeping you informed more convenient than ever.

Key features

- ✅ Fully mobile functionality with online portal mobile app.
- ✅ Receive texts and emails from your management company.
- ✅ Submit online requests – including maintenance and architectural requests from any device.
- ✅ Easily view shared documents through your online portal.
- ✅ Association Calendar - keep tabs on what's going on in your community.
- ✅ Conveniently set up automatic payments and receive reminders.

Riviera ASSOCIATION

Calendar

‹ **Sunday 8/7** ›

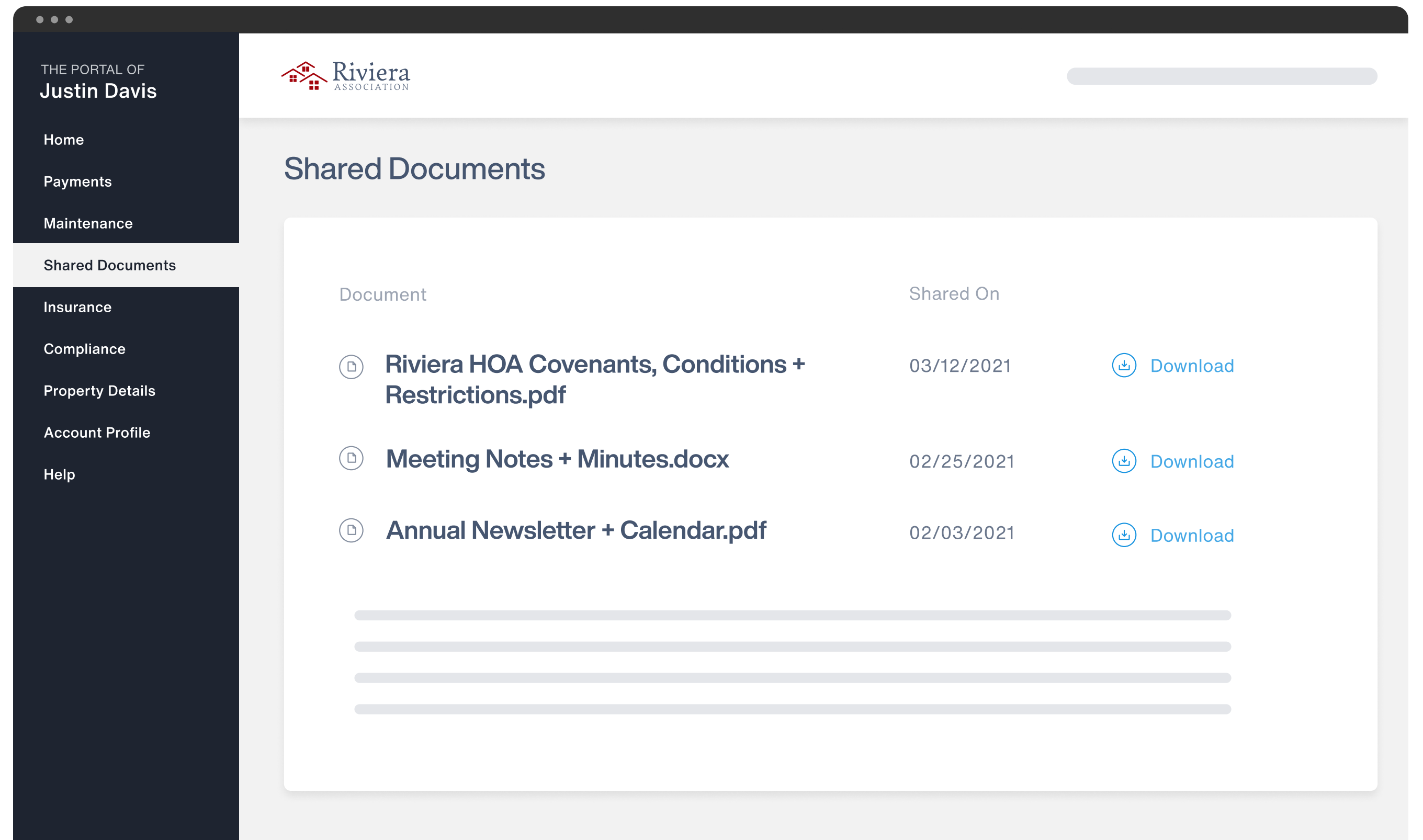| all-day	Board elections
8:00AM	Pool cleaning: pool closed
9:00AM	
10:00AM	
11:00AM	Community yard sale
12:00PM	
1:00PM	
2:00PM	
3:00PM	
4:00PM	
5:00PM	
6:00PM	
7:00PM	

Staying connected with real-time access

Completely mobile with 24/7 access

AppFolio's robust mobile capabilities mean you have on-demand access to financial statements, monthly summaries, year-end tax statements, and important documents from anywhere at any time. It also means you can make payments from your mobile-friendly Online Portal.

Key features

- ✓ Stay in the loop on meetings, maintenance activities, upcoming events, and more with the association calendar.
- ✓ Access to shared association documents.
- ✓ Track the status and easily communicate about your requests with architectural reviews.
- ✓ Streamlined maintenance requests.
- ✓ Make secure assessment and dues payments via eCheck or credit card, preventing mail delays or lost checks.

THE PORTAL OF
Justin Davis

Home

Payments

Maintenance

Shared Documents

Insurance

Compliance

Property Details

Account Profile

Help

Riviera ASSOCIATION

Shared Documents

Document	Shared On	
Riviera HOA Covenants, Conditions + Restrictions.pdf	03/12/2021	⊙ Download
Meeting Notes + Minutes.docx	02/25/2021	⊙ Download
Annual Newsletter + Calendar.pdf	02/03/2021	⊙ Download

appfolio Property Manager
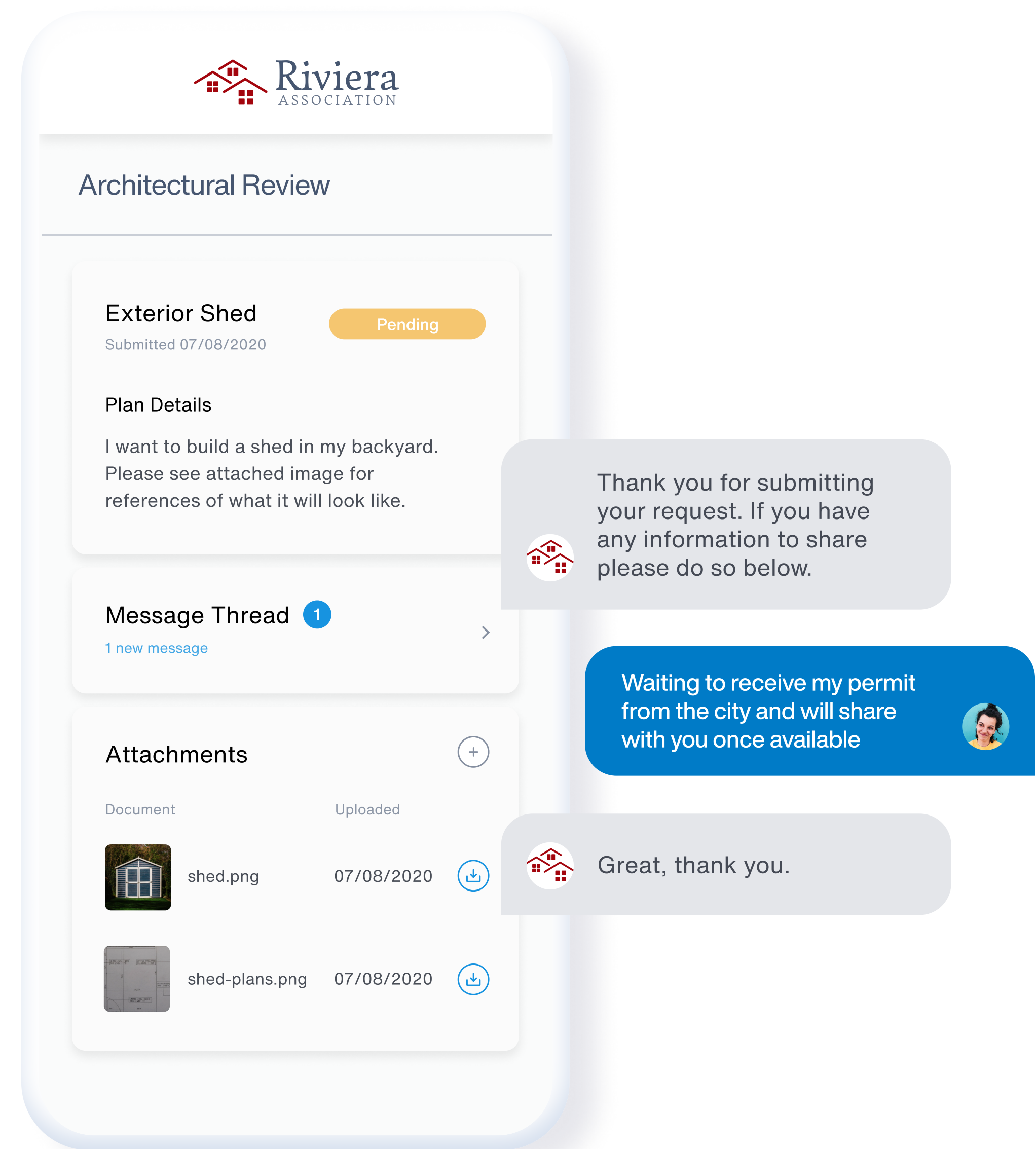
Keeping your community in top condition

Streamlined management of your association

It's important to resolve inconvenient and potentially costly maintenance issues fast and effectively. Whether a broken street lamp or a pothole in the road, you can submit maintenance requests to ensure the association is in its best condition.

With the ability to submit Architectural Review requests, you can have any changes you'd like to make to your home's exterior reviewed and approved.

Key features

- ✓ Submit architectural and maintenance requests directly from their online portal.
- ✓ With in-app messaging, you can communicate with your community manager to discuss any logistics surrounding your architectural review.
- ✓ Access all maintenance requests, architectural reviews, and shared community documents directly from your mobile device.

Riviera
ASSOCIATION

Architectural Review

Exterior Shed   Pending
Submitted 07/08/2020

Plan Details

I want to build a shed in my backyard. Please see attached image for references of what it will look like.

Message Thread 1
1 new message

Attachments +

Document   Uploaded

shed.png   07/08/2020

shed-plans.png   07/08/2020

Thank you for submitting your request. If you have any information to share please do so below.

Waiting to receive my permit from the city and will share with you once available
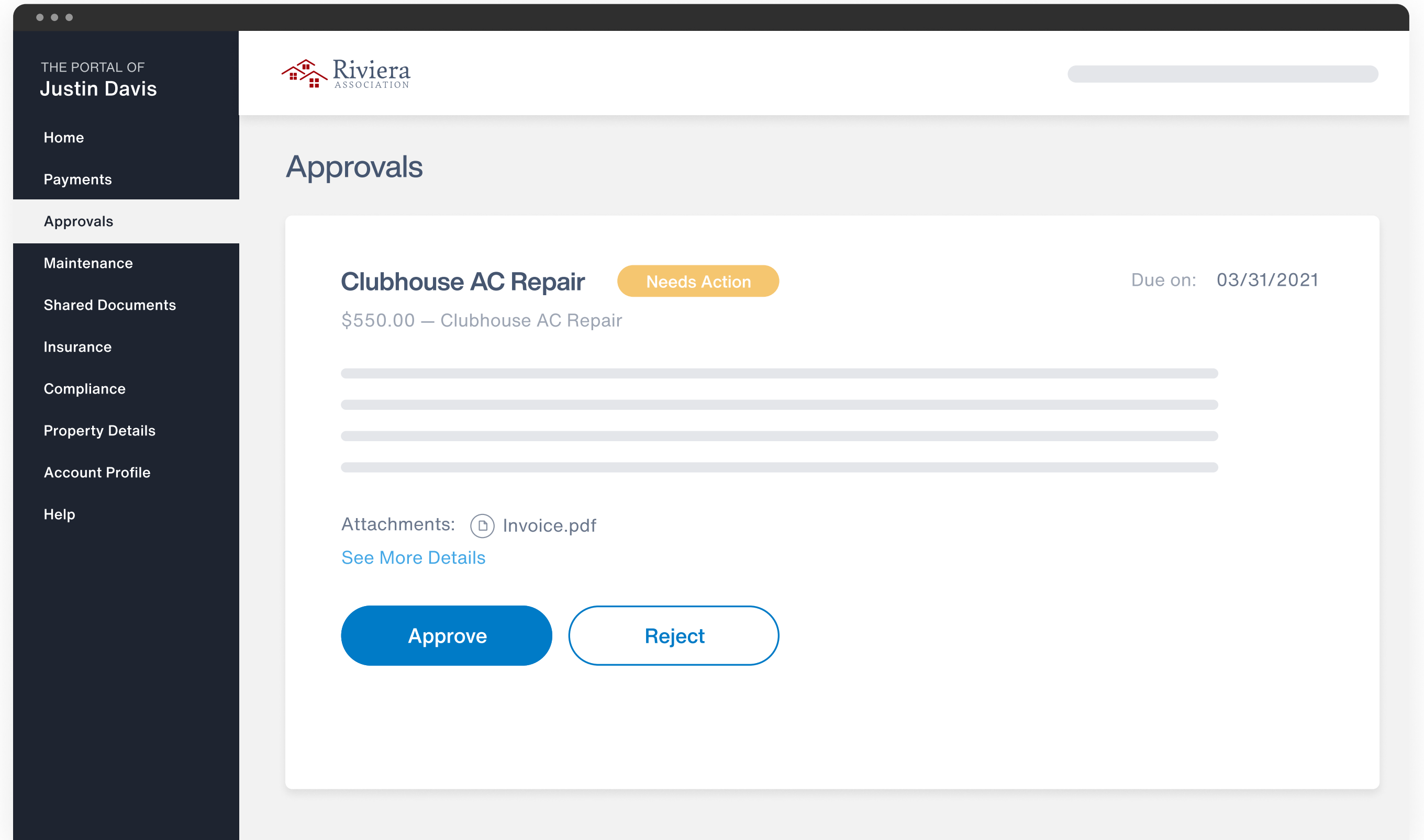
Great, thank you.

Board member tools

Managing a community association with ease

AppFolio Property Manager helps you stay organized and connected all year long, built with the unique needs of board members in mind.

Key features

- ✓ **Secure Online Portal:** 24/7 access to the board member online portal across all devices with the mobile app.

- ✓ **Board communication:** Review important documents and communicate on architectural reviews from the online portal.

- ✓ **Board Approvals:** Review and approve architectural requests, bids, general items, and sign checks all from within the online portal.

- ✓ **Board Member Tracking:** Keep track of board members, roles, and records.

- ✓ **Online Dues Payments:** Funds deposit within 24 hours, there are no transaction fees, and automated late fees means no missed revenue.

- ✓ **Board Member Packet:** Conveniently receive the board member packet to keep informed on important association business.

THE PORTAL OF
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Riviera
ASSOCIATION

Home

Payments

Approvals

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Help

Approvals

Clubhouse AC Repair   Needs Action   Due on: 03/31/2021

$550.00 — Clubhouse AC Repair

Attachments: 📄 Invoice.pdf

See More Details

Approve   **Reject**

appfolio Property Manager

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appfolio.com/associations | 866.648.1536 | info@appfolio.com